

Private inpatient incentives



Newspapers



Toiletries pack
(including soap,
conditioning
shampoo, tissues,
toothpaste,
toothbrush, vanity set,
shower cap)



Meals for visitors



TV Hire



Phone calls

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Delivering a Healthy WA

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Do you know about our Inpatient Incentive Program for Private Patients?

IMPORTANT INFORMATION FOR PATIENTS WITH PRIVATE HEALTH INSURANCE



Delivering a Healthy WA

Choosing to be a private inpatient

Patients with private health insurance have the choice to be treated as either a public or private patient.

A private patient with appropriate hospital cover has **NO OUT-OF-POCKET EXPENSES** for their hospital stay and procedures (eg. hospital accommodation, prosthetics, pathology, radiology, ICU, theatre fees, pharmaceuticals etc).

Your specialist doctor will provide medical care at no out-of-pocket expenses unless he or she advises you differently. You should discuss the cost directly with your specialist. He or she will be happy to provide this information.

As a private patient, you are entitled to:

- personalised treatment by specialist doctors
- private patient incentives.

What are the benefits if I use my health fund insurance to be treated as a private patient?

- **Specialist doctors**

As a private patient you are treated by a consultant who is an experienced specialist doctor. In normal circumstances if you require an anaesthetic it will be administered by a specialist anaesthetist.

- **The hospital**

By using your private health insurance, the money received assists the hospital to buy additional equipment, maintain facilities and continue to provide a superior service.

- **Private patient incentives**

TV Rental Newspapers
Phone Calls Visitor meals

In addition, all private inpatients receive a toiletries gift pack on admission (includes tissues, conditioning shampoo, shower cap, vanity set, soap, toothbrush and toothpaste).

- **Private rooms**

As a private patient, you may request a single room (if you have appropriate private health coverage). However access cannot be guaranteed as a priority is given to patients with medically assessed special needs.

Feedback

“Having my own specialist looking after me and providing the follow-up care put me at ease, especially as he had gone through all the costs involved with me prior to this.”

“I am happy to use my health fund insurance knowing this will benefit the hospital.”

“Especially coming in as an emergency patient I found the toiletries pack and other vouchers very useful and found it to be a very nice gesture.”

“The private patient liaison officer visited me and answered all my queries so I didn’t have to ask the very busy nursing and clerical staff.”

Your choice

After speaking to your doctor, if you have questions or need assistance regarding any of this information, the Private Patient Liaison Officer will be happy to help:

Private Patient Liaison Officer

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