Wound Innovations Online Wound Education Program
Log-in Instructions for WA Health

The Wound Innovations (WI) Online Wound Education Program (OWEP) can be found at https://elearning.woundinnovations.com.au/

The following information will explain how to create an account with Moodle and then log in to the WI OWEP.

1. Type in https://elearning.woundinnovation.com.au/ into your URL. If possible, use Firefox or Chrome to view the modules. Moodle is better supported by these browsers compared to Internet Explorer. The following page will appear. Click on the 'Log in' link at the top right corner in the navy blue band.
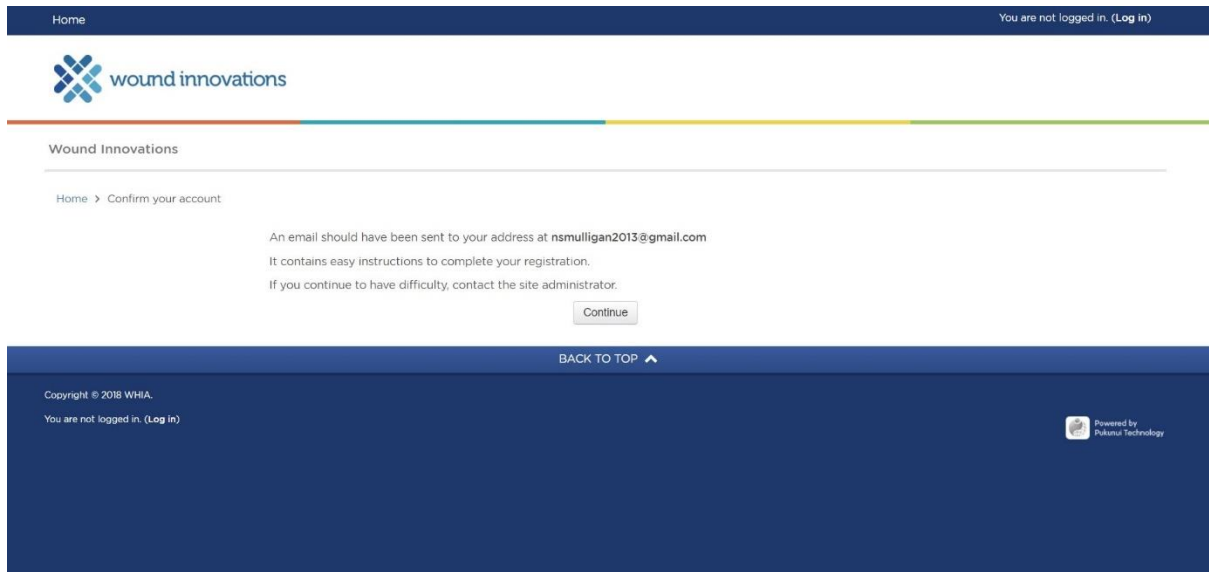

2. Each new calendar year your account will be reset and you will need to create a new account. Click on the 'Create New Account' button

3. Complete the details on the account form making sure to:
   a. use your WA Health email address (firstname.lastname@health.wa.gov.au).
   b. Select your correct **Area Health Service** in the Area Health Service/Local Health Network drop down box. If you choose a non-WA Health AHS the modules will not be allocated to your dashboard. Unfortunately, you cannot correct this by editing your details once the account has been created. Instead, send an email to Susannah.mulligan@woundinnovations.com.au to have the modules added to your dashboard.

   Click on the 'Create my new account' button.

4. The following screen will then appear informing you that an email has been sent to your nominated email address. At this point you need to check your email account. ***Do not click on the 'Continue' button.***

5. An email should have been sent to your WA Health email address asking you to confirm your new account. Click on the link contained within the email.

Click here

Hi Nick Mulligan,
A new account has been created for you by 'Wound Innovations'
for access to their online wound education program.

To confirm your new account, please go to this web address: https://elearning.woundinnovations.com.au/auth/whia/confirm.php?data=iWKV7nkCkVx0Sy5/nickmulligan

In most mail programs, this should appear as a blue link which you can just click on. If that doesn't work, then cut and paste the address into the address line at the top of your web browser window.

If you need help, please contact the site administrator,
Susannah Mulligan
susannah.mulligan@woundinnovations.com.au
www.woundinnovations.com.au

6. Your profile page will now appear for you to check. If all the information you have entered is correct select "Update profile".

Click here

7. Your preference page will now appear. Click on the 'Dashboard' link to see your allocated modules.

8. Under "course overview" you will see the list of modules that have been purchased on your behalf. Click on the module to enter the course.

9. This is the module contents page and you need to read and accept the terms and conditions before launching the SCORM package to review the module contents.

10. For future log ins return to the https://elearning.woundinnovations.com.au/login page and type in your username and password then click the 'log in' button

11. Your modules are all listed on your dashboard. Click on the module link to begin the course.

What can go wrong?

➤ The most common error is an incorrect email address. This will prevent the confirmation email reaching you and you will not be able to confirm your account. Some email accounts such as hotmail and Yahoo may interpret the emails as junk so please check your junk folder. If you do not receive this email you can either create another new account or contact the site administrator on susannah.mulligan@woundinnovations.com.au

➤ If access to the modules has been arranged by your organisation you must create a new account using your work email address as the modules are linked to your work email string. Using a private email address will create an account but no modules will appear on your dashboard.

➤ An empty dashboard? This is usually due to an error that occurred when creating your account. Contact the site administrator at susannah.mulligan@woundinnovations.com.au and they will allocate your assigned modules. It may be that your dashboard is empty because you have created an account using a personal email address instead of a work email address or that you have created an account without purchasing a module first. To purchase a module visit our shop at www.woundinnovations.com.au

➤ If you click on the 'Continue' button at step 4 you will return to the module log in page. When you enter your username and password it will not recognise your account. You must click the link in your confirmation email to activate your username and password.